

POSITIVE PAY NOTIFICATIONS



City Bank's Positive Pay notifications are available via email and SMS for **all** Positive Pay clients.

- SMS Number: 86434
- Email: positivepay@send.city.bank

New ACH and/ or Check Exceptions: Notice delivered before 8:00 AM CST

From: positivepay@send.city.bank <positivepay@send.city.bank>
Sent: Monday, November 3, 2025 5:29 AM
To: Treasury Client Support <tmsupport@city.bank>
Subject: City Bank Positive Pay System Notifications

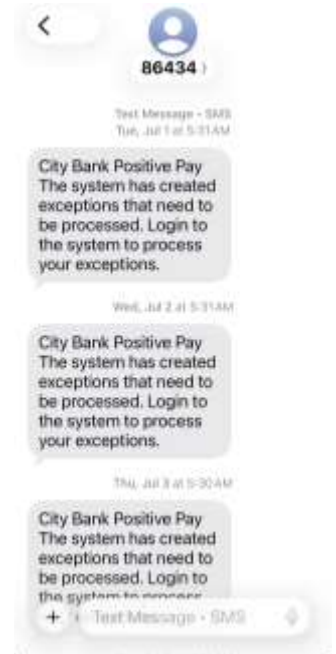
*** Caution: External Email ***

The following information has been sent to you as notification from the City Bank positive pay system.

----- MESSAGE 1 -----

Date: 11/03/2025 05:27 AM
Subject: Please process your exceptions
Client: City Bank
Account Name: Treasury Client Support
Exception Count: 2

The system has created exceptions that need to be processed. Login to the system to process your exceptions.



Decision Reminders: Notice delivered at 1:00 PM CST for outstanding exceptions

From: positivepay@send.city.bank <positivepay@send.city.bank>
Sent: Monday, November 3, 2025 1:00 PM
To: Treasury Client Support <tmsupport@city.bank>
Subject: City Bank Positive Pay System Notifications

*** Caution: External Email ***

The following information has been sent to you as notification from the City Bank positive pay system.

----- MESSAGE 1 -----

Date: 11/03/2025 01:00 PM
Subject: Process exceptions reminder
Client: City Bank
Account Name: Treasury Client Support

Exceptions have not yet been processed. Please log on to the System to complete exception processing before cutoff time.

Returned Exceptions: Notice delivered at 2:00 PM CST for returned exceptions

From: positivepay@send.city.bank <positivepay@send.city.bank>
Sent: Monday, November 03, 2025 2:00 PM
To: Treasury Client Support <tmsupport@city.bank>
Subject: Exception items marked for return (4 check returns, 5 ACH returns)

*** Caution: External Email ***

The following information has been sent to you as notification from the City Bank positive pay system.

An item has been marked for return. Please review the exception items report.